

Patient Experience Survey

Washington University School of Medicine conducts ambulatory patient satisfaction surveys as part of our CMS quality programs. The Clinical Practice Committee of Washington University Physicians has contracted with a national provider (Press Ganey) so providers can receive monthly reports of this survey information. Below is the patient experience survey for Dr. Loc Thang.

Survey Barcode	Received Date	Visit Date	Site	Survey Section	Comment Question	Rating Type	Comments
2912476766	01/13/2022	01/05/2022	ANESTHESIOLOGY	Care Provider	Care Provider	Positive	Dr. Thang is very thorough! He focused back on my 2020 bone density test to talk about the status of my spine and arthritis.
2784856568	11/27/2021	11/04/2021	ANESTHESIOLOGY	Care Provider	Care Provider	Positive	Dr Thang is excellent. He is friendly, thorough, and shows true concern for me.
3009202650	02/06/2022	01/31/2022	ANESTHESIOLOGY	Access	Access to Care	Positive	Dr. Thang is the best pain doc to talk to and that listens to me.
2968338979	01/27/2022	01/21/2022	ANESTHESIOLOGY	Overall Assessment	Overall Assessment	Positive	Everyone there is fantastic
2968338979	01/27/2022	01/21/2022	ANESTHESIOLOGY	Care Provider	Care Provider	Positive	Love Dr. Thang
2925050137	01/26/2022	01/10/2022	ANESTHESIOLOGY	Care Provider	Care Provider	Positive	Dr. Loc is a very concerned and approachable person.
2925050137	01/26/2022	01/10/2022	ANESTHESIOLOGY	Access	Access to Care	Positive	My experiences are always pretty good.
2912771120	01/15/2022	12/22/2021	ANESTHESIOLOGY	Moving Through Your Visit	Moving Through Your Visit	Positive	Good
3239810496	04/09/2022	03/28/2022	ANESTHESIOLOGY	Access	Access to Care	Positive	I use MyChart for scheduling and other communication it works very well - normally I receive a response in 12 hours or less

3239810496	04/09/2022	03/28/2022	ANESTHESIOLOGY	Nurse/Assistant	Nurse/Assistant	Positive	I've visited this particular Dr., on several occasions - and I've had nothing but kudos for him and the entire staffs; as if they each know why they're there and what their jobs are and are very happy to satisfy - I wish for this problem to be over - but will also miss Dr. Thang and staffs
3239810496	04/09/2022	03/28/2022	ANESTHESIOLOGY	Care Provider	Care Provider	Positive	When it comes to chair side manners and professionalism Dr. Thang take the GOLD, even when he must deliver bad news, he always leaves you knowing he will do all necessary to see you through - he has sent me to other specialist for various test and has follow-up with me even when the specialist didn't Dr. Thang will always have my utmost respect
3239810496	04/09/2022	03/28/2022	ANESTHESIOLOGY	Moving Through Your Visit	Moving Through Your Visit	Positive	There has rarely been a time I've waited more than 10 minutes from my appointed time before I see the Dr., or a nurse
3156987779	03/15/2022	03/08/2022	ANESTHESIOLOGY	Access	Access to Care	Positive	Dr. Thang and staffs are very good about communications.
3156987779	03/15/2022	03/08/2022	ANESTHESIOLOGY	Care Provider	Care Provider	Positive	Dr. Thang is the best! Very caring.
3153632635	03/14/2022	03/07/2022	ANESTHESIOLOGY	Care Provider	Care Provider	Positive	Dr. Thang is friendly, caring, and open. I have a great deal of respect for him.